

**FIRST HEALTH
CREDENTIALS STANDARDS SUMMARY
FOR
PHYSICIANS , ALLIED HEALTH PROFESSIONALS, & FACILITIES**

First Health credentials healthcare practitioners and facilities participating in the preferred provider networks offered to payer clients. The credentialing standards routinely followed are a common denominator of national accreditation standards as published by the National Committee for Quality Assurance (NCQA), the Utilization Review Accreditation Commission (URAC), The Commission on Medical Services (CMS) and specific state statutes for managed care and worker's compensation credentialing as specified in statutory requirements.

First Health does not guarantee a network contract will be offered in all geographic locations for all provider types.

At a minimum, credentialing follows those sets of standards, regulations and guidelines which address:

- types of providers to be credentialed
- cycle for re-credentialing
- types of facilities for credentialing
- basic elements of credentialing for practitioners and facilities
- specifications for Credentialing Committee responsibilities and structure
- Time frames for verification, attestations and file completion
- Appropriateness of verification sources for education and training, board certification, licensing, sanctions, specialty listings, quality of care issues, complaints
- Appropriateness for attestations for liability coverage, work history, sanctions, exclusions, medical malpractice history, DEA/CDS, legal background, and hospital privileges
- Application information, attestations and dates
- Health issues

Practitioner Rights Notification:

- The right to correct erroneous information during the credentialing process
- The right to Request status of application
- The right to review information submitted to support the credentialing application
- Notification of these rights