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ABC Company  
1507 22599227 PM C  
JOHN Q SAMPLE  
123 ANY STREET  
ANYTOWN, MO 12345-6789

ABC Company

Coventry Health Care  
Attention: Benefits Department  
3200 Highland Avenue  
Downers Grove, IL 60515

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Employer: ABC Company  
Group #: XXXX  
Name: JOHN Q SAMPLE  
ID #: 8836962

Visit: [www.mycoventryhealth.com](http://www.mycoventryhealth.com)  
Login ID: XXXX or Call (800) XXX-XXXX

XXXX



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Group #: XXXX  
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Login ID: XXXX or Call (800) XXX-XXXX

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BACK

**Dear Health Plan Participant:** Your new ID card(s) are attached. To help you make the most of your benefits, show your card when you visit your provider.

**Your ID card includes the following information:**

- Toll-free number, Web and claims addresses
- A unique identifier to verify your participation in this plan

Your benefit plan administrator, First Health, will be adopting the name of its parent company, Coventry Health Care. While our name is changing, our commitment to serving you 24 hours a day, seven days a week remains the same.

If you have any questions about your new cards – or about your health benefits in general – call the toll-free number on your ID card anytime, or visit [www.mycoventryhealth.com](http://www.mycoventryhealth.com). Enter the login ID that appears on your card.

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BE PREPARED TO GIVE THE EMPLOYEE'S SOCIAL SECURITY NUMBER TO HEALTH CARE PROVIDERS AT THE TIME OF SERVICE.

Your plan contains precertification requirements that apply to certain services. Please refer to your Summary Plan Description for full details.

**Failure to Call May Result in Reduced Benefits**

For precertification, eligibility and claims questions call:

**(800) XXX-XXXX**

Submit Claims to:  
Emdeon/Electronic Payer ID 87043

Coventry Health Care  
P.O. Box 8400  
London, KY 40742

Presentation of this card authorizes my insurer, plan sponsor, employer, health care professionals (or any of their agents) to release or receive all information about myself or my dependents for administration of this plan or any other plan providing health benefits or related health benefit services.

This card is not a guarantee of coverage.

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